



EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF MANAGEMENT AND BUDGET
WASHINGTON, D.C. 20503

July 31, 2025

CA-25-02, Reminder – All Federal agencies are required to adopt GO.gov (formerly ETSNext) as the governmentwide travel management system as soon as possible.

Controller Alerts are designed to highlight emerging financial management issues that may require agency attention or action. These Alerts are intended to inform the Chief Financial Officer (CFO) community of key issues where the Office of Management and Budget (OMB) believes further action may be warranted, but do not constitute official guidance or prescribe specific tasks for agencies beyond consideration of appropriate steps to address the issue.

The purpose of this Controller Alert is to remind Federal agencies that transition to [GO.gov](https://go.gov) as their official governmentwide travel management solution, is required at or before their designated “go-live” date identified by the U.S. General Services Administration (GSA).

GSA, in coordination with OMB, has developed [GO.gov](https://go.gov) as a modern, secure, and efficient replacement for the existing E-Gov Travel Service platforms (ETS2). ETS2, the current governmentwide travel and expense system, expires in June 2027.

[GO.gov](https://go.gov) is the mandatory governmentwide travel system for all Executive Branch agencies as designated by OMB and GSA, agencies are required to transition in alignment with the official implementation schedule, and discontinue use of their current systems in accordance with GSA’s phased implementation timeline.

Agencies must ensure appropriate resourcing and internal coordination, particularly across financial management, IT security, and travel policy teams, to support a successful implementation in accordance with GSA’s phased deployment timeline. Agencies are strongly encouraged to assess their internal readiness and consider accelerating their [GO.gov](https://go.gov) transition, where feasible, to support broader governmentwide alignment, reduce risk during later implementation phases, and take advantage of system improvements already in place.

Since 2017, GSA has consulted with multiple cross agency working groups and OMB to identify potential governmentwide improvements to the federal travel system process, resolve policy issues, and oversee transition and implementation of a new governmentwide travel management solution. The working group efforts led to the development of [GO.gov](https://go.gov) and a contract was competitively awarded in 2024, with requirements including all Travel & Expense (T&E) technology management services, data and reporting, implementation, help desk, and continuous improvement. [GO.gov](https://go.gov) implementation began in 2025 and continues on schedule.

Through strong collaboration, the Federal agency community has made significant progress identifying inconsistencies between agency federal travel system processes.

[GO.gov](#) represents a consolidated approach, designed to streamline the end-to-end federal travel process, improve consistency, integrity, data transparency, and enhance user experience while striving to reduce federal travel system management expenses.

GSA and OMB are working with Agencies to address potential challenges such as resourcing and change management related to internal business processes and such challenges should not be considered barriers to meeting all established milestones. To support the transition effort, OMB is requesting agencies [complete the attached template](#) to identify and document their implementation phase, provide detailed explanations of challenges, and provide FM implementation plans to [GO.gov](#). Should GSA's timeline for implementation change, GSA and OMB will continue to collaborate with Agencies to ensure implementation in accordance with GSA's timeline.

Agencies should submit the completed template to GSA's [GO.gov](#) Program Management Office at gogov@gsa.gov no later than August 15, 2025. For additional information, please refer to GSA's [GO.gov](#) PMO. Questions may be directed to GSA's [GO.gov](#) Program Director Lauren Concklin at Lauren.Concklin@gsa.gov, the [GO.gov](#) Program Management Office, or to Stephanie Winker at Stephanie.A.Winker@omb.eop.gov.

OMB remains committed to ensuring a secure, modern, and efficient federal travel environment through GO.gov and recognizes the progress Federal agencies have made to improve consistency and accuracy in T&E technology management services.

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